


# William Wan

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## EXPERIENCE

### Host/Filler

*The Cheesecake Factory | Prudential Center, Boston, MA*  
July 2019 – Present

- Greets customers warmly, paying attention their well being
- Facilitates table preparation by collaborating with serving team
- Responds to customer inquiries calmly and efficiently
- Provides excellent customer service through face-to-face and phone interactions with prospective patrons
- Operates seating software to optimize customer dining atmosphere and employee workload

### Sales Associate

*UNIQLO | Newbury Street, Boston, MA*  
June 2019 – Present

- Meticulously organizes and maintains inventory
- Assists relocation and preparation of stock shipments
- Interacts with clients regarding sales on a daily basis
- Takes active measures to prevent unpaid loss of inventory

### Accountant

*Z&H Kitchen Cabinetry | Weymouth, MA*  
September – December 2017

- Utilized design software to assist customers with kitchen design
- Provided sales quotes to patrons for kitchen cabinets
- Answered email/phones and maintained company database

## PROJECTS

### MusicBoi

*HackHarvard | Cambridge, MA*  
October 2018

Used: *React-Native, Python3, Flask, Serveo, HTML5, Wix*

Utility that analyzes the sentiment of a given text and produces sample music that matches said sentiment. Created with a Wix frontend and Flask backend.

### Pathogym

*PerkinsHacks | Watertown, MA*  
April 2018

Used: *React.js, Python3, Ngrok, Photoshop*

Proof of concept for a gym with an emphasis on accessibility. Contains functionality such as voice operated treadmills and IoT integration to easily find available equipment.

*Please visit my website for more information on my experience/projects.*

## EDUCATION



### Brandeis University

*Waltham, MA*  
August 2015 – June 2016  
Biochemistry Department



### Braintree High School

*Braintree, MA*  
September 2011 – June 2015  
Graduated  
GPA: 7.72/8.0; Class Rank: 12/409

## Technical Skills

- Microsoft Office Suite
  - Word, Excel, Powerpoint, Access
  - PowerPivot, PowerQuery
- Coding
  - C, Python, HTML, CSS, R, SQL, Javascript
- Design software
  - Photoshop, GNU Image Manipulation Program, 2020 Design, Blender, DaVinci Resolve

## Professional Skills

- Accounting
  - Databasing, scheduling
  - Cash management and transfer
- Customer Service
  - Phone, email, face-to-face
- Multitasking
- Time Management
- Quick Learner


## Certifications

- Google Analytics  
*December 2019*
- Amazon Web Services Cloud Practitioner  
*November 2019*

## Languages

English   
Spanish   
Chinese (Mandarin) 

## Interests

-  DIY/Hacking
-  Running
-  Real Estate
-  Investment
-  Travel
-  Karaoke
-  Science and Tech
-  Reading